

# Thriving in complexity - Resilience through networks and systems thinking

Thriving in Complexity  
Resilience Through  
Networks and  
Systems Thinking



 **babelfishgroup**

## About Babel Fish Group:

Babel Fish Group is a boutique company helping organisations and individuals to become more resilient and adaptive in a world of increasing uncertainty through the development and use of complexity inspired approaches and tools.

With one of the first PhD's in Complex Systems and Complexity Science from the University of Queensland in June 1999 Andrew has gained global experience in working with organisations, within Australia and internationally in the USA, the Netherlands and the UK.

Today, Andrew's focus is on how complexity inspired approaches can change the way we work. As a keynote speaker, workshop leader and professional facilitator and change consultant,



Andrew's style is engaging, light hearted and curious.

Andrew juggles in his spare time.

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## About the Workshop:

Resilience through networks and systems thinking will pivot on Social Network Analysis (SNA) - the technique of analysing and exploring social networks, has evolved significantly over the last 100 years. SNA has real power in making that which is invisible, visible, often in surprising and challenging fashions.

In this one day workshop participants will have the opportunity to explore the application of social network analysis 'in-action' and 'in-visualization'.

Specifically the day will explore:

- *Network Structures and how work really gets done*
- *Principles from Complex Adaptive Systems and how they apply to networks*
- *Key Principles from Social Network Analysis*
- *Introduction to Technology assisted Network Mapping*
- *Case studies and stories demonstrating the use of Social Network Analysis both 'in-action' and 'in-visualisation' – traps and tricks*
- *Application areas*

## Registration:

Date: Tuesday 14th July 2009 Time: 8:30 – 4:30pm

Corporate: \$770 (inc GST) Non-Corporate: \$660 (inc GST)

## What participants have said about this course:

"A good mix of theory and practice" "Well structured, credible, first class facilitation"

"Very good insights into networks, their role and analysis"

"Conceptual, ethical and practical introduction to SNA"

"Interesting, relevant, contemporary. Lots of useful resources to follow up"

"I feel I have practical knowledge of using the methodology"

### Easy fax in registration

Simply complete the details below and fax in to: (03) 8610 0162

\$770 Corporate (inc GST)  \$660 Non-Corporate (inc GST)   
\$550 Special rate (inc GST)  Special rate code

Name: \_\_\_\_\_

Position: \_\_\_\_\_ Organisation: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Any Special Dietary Requirements? \_\_\_\_\_

I am paying by:

Mastercard

Bankcard

Visa

Card number

Card verification code  Card expiry date

Card holder name \_\_\_\_\_

Card holder signature \_\_\_\_\_

## Read more:

See <http://www.squidoo.com/SocialNetworkAnalysis> for a highly acclaimed review of Social Network Analysis written Andrew Rixon PhD